

AFRICAN SAFARI DESTINATIONS LTD.

the perfect Africa

BOOKING INFORMATION

Thank you for booking with African Safari Destinations, it is a pleasure being of service to you and we assure you of a memorable holiday experience.

Rates quoted are valid for travel as indicated and are inclusive of all taxes unless shown otherwise.

Rates are subject to availability and may vary without prior notice. The variance may be due to changes in surcharges, fees, taxes, currency fluctuations, etc. You will be advised in case of any change as soon we have notification of the same.

In rare occurrences, itineraries and destinations may have to be altered for reasons beyond our control, for example | an accommodation supplier overbooks on accommodation, a road may be impassable because of bad weather conditions, etc. We will advise you as soon as we have information on the same and will also detail any changes in prices the amendment may bring forth.

Product descriptions and accommodation ratings are correct at the time of writing and are as featured by the individual suppliers. Facilities, features, ratings and timings shown are subject to change should conditions warrant the same.

Airfares are subject to seat availability at the time of making the booking. Airfares quoted at the time of making the inquiry and by the time of making the booking may therefore vary. Flight reservations are particularly sensitive in that bookings are subject to an auto cancellation by the airline reservation system should tickets not have been issued within the ticket time limit indicated. Rebooking thereafter is subject to seat and lowest airfare availability.

Payments are acceptable via cash or cheque (from within Kenya with a time frame allowing cleared funds into our account). Payment is also acceptable via swift transfers and credit card, nominal surcharges being handling fees for the bank apply, please check at the time of making the booking.

We would appreciate 20 - 30% of the total amount payable as a deposit upon our confirmation of your reservation. The remainder can be settled at least 21 days prior to the travel date. We understand that payment modes and durations may vary based individual client preferences. We are happy to reasonably adhere to this.

Cancellation policy. As is understandable, all suppliers would have a guideline to safeguard and optimize revenue collection.

Bookings cancelled more than 30 days prior to the travel date will not incur any charge.

Bookings cancelled within 14 – 29 days prior to the travel date will be charged at 35% of the value.

Bookings cancelled within 5 – 13 days prior to the travel date will be charged at 50% of the value.

Bookings cancelled within 1 – 4 days prior to the travel date will be charged at 100% of the value.

We would be happy to answer or explain any further queries you may have, please do not hesitate to e-mail / call.

Thank you for travelling with African Safari Destinations | the perfect Africa

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